

THE LAST DECADE

1997

Privatisation

Nippon Telegraph & Telephone Corporation (NTT) invested USD 225 million. Currently Government owns 49.5%, NTT owns 35.2%, and the public owns the balance 15.3%.

2000

Implementation of high-tech fault reporting and clearing system

to ensure a hassle free customer service

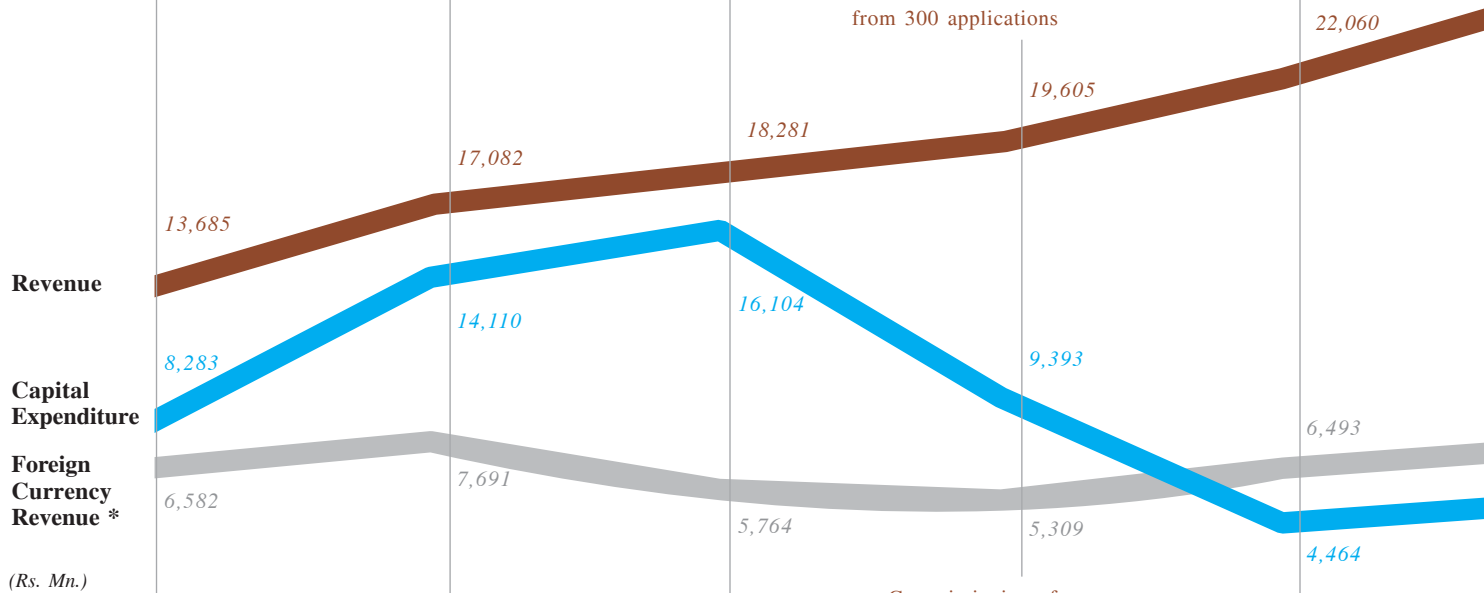
2001

Establishment of a state-of-the-art call centre to augment customer care facilities of SLT.

1998

450,000th connection was provided. **143,075 connections were provided in the year** to clear the backlog, placing SLT 6th in the world in the speed with which telephone connections were given.

A Debenture issue which **exceeded its target of Rs. 1 billion raising Rs. 2 billion** from 300 applications



(Rs. Mn.)

1999

Introduction of ISDN technology

to Sri Lanka for the first time. This service enabled Internet access at speeds far exceeding those then available.

Commissioning of Sri Lanka's first ever optical fibre transmission ring

to facilitate the provision of a broad array of value-added services to our customers.

SLT's online National Telephone Directory is **WAP-enabled**

* Converted at the average exchange rate of the respective years

2002

Acquisition of Mobitel,

mobile communications arm of SLT.

The Government of Sri Lanka broadbased in its ownership through an **Initial Public Offering**

of 12% stake in its equity. Government raised Rs 3.2 billion making SLT the largest listed company in Sri Lanka.

25,383

Introduced ADSL

which offered a leap in internet access speeds. This service made SLT's ADSL customers among the first in South Asia to enjoy the benefits of broadband.

7,345

5,233

Launched a **new and enhanced bill format** which was more uniform and structured and therefore more customer friendly and maximised customer privacy.

2003

Establishing a microwave link between Sri Lanka & India

in partnership with Bharat Sanchar Nigam Limited.

25,553

7,379

5,164

2004

Mobitel migrated to the state of the art technology of **EDGE enabled GPRS & GSM network**

29,516

7,628

4,794

A massive undertaking with the **oversubscription of its 100 million US dollar international bond offering** was successfully completed.

2005

Introduction of **CDMA technology**

It enabled SLT to speedily implement its vision of rural and universal empowerment.

32,515

11,539

5,207

SLT established a subsidiary **SLT Hong Kong** to function as a key point of presence within the Company's growth strategy. Initially, the new office will provide seamless connectivity to traffic generated by SEA-ME-WE 4, Bharat Lanka and Dhiraagu - SLT cable systems.

2006

40,691

8,511

5,940

The commissioning of the **SEA-ME-WE-4 link, the Bharat - Lanka cable and Dhiraagu-SLT** (Maldives cable).

2007

43,234

9,935

7,146

In the past ten years, SLT has **invested a total of Rs. 102.58 billion** in developing the telecom infrastructure of this country as well as investing in several regional and global initiatives

2007

Launch of **3.5G HSPA technology** by Mobitel making it the seventh out of the 850 mobile operators globally and the first in South Asia to launch this important technology.