



**5 Preferred Broadband Package**

A. Broadband Package Details:

5.1 Package Name: (Please mark "X" in a appropriate box)

- a) Web Family
- b) Web surfer
- c) Web Pro
- d) Web Master
- e) Web Champ
- f) Web Life
- g) Web Inspire
- h) Web Premier
- i) Other.....

User Name (i)  (ii)

5.2 If Customer needs VMS, DNS, WEB Services and"/or more than two e-mail accounts, SLT Net application has to be filled separately. (Applicable only for Web Master, Web Champ& Web Life)

5.3 One Static IP with mail, web, DNS service is required Yes  No   
 (Applicable only for Web Pro, Web Master, Web Champ & Web Life at an additional charge)

B. Remarks

Details of special/promotional/ Commitment package or any other.

**6 Voice**

6.1 Number of voice lines a) One  b) Two  6.2 Preferred Price Plan a) Home  b) Office

6.3 Choice of equipment a) SLT supplied  b) Self supplied (COTIS package)

6.4 Other Services

6.4.1 If you need any other value added services/features, please mention(relevant rental charges applicable)

- a) TeleLife
- b) Quick Meet
- c) Other .....

6.4.2 SLT IDD is enabled. If you wish to deactivate IDD facility please mark. a) Deactivate IDD  (N.B - Mandatory to fill)

6.5 Value added services (VAS) available

I. Double play VAS (Free of charge for Double Play)

- Yes  No
- Yes  No
- Yes  No
- Yes  No

II. Triple play VAS (Free of charge for Triple Play)

III. Triple play VAS (with monthly rental for Double Play)

IV. Optional VAS features

a. Three Party Conferencing Service with incoming call transfer  Yes  No

OR

b. Three way Call Transfer  Yes  No

VAS product catalogue can be obtained from SLT officer

**7 Preferred PEOTV Package**

7.1 Package details (Please mark "X" in appropriate box)

- (i) PEO Titanium
- (ii) PEO Platinum
- (iii) PEO Gold
- (iv) PEO Entertainment
- (v) PEO Silver
- (vi) PEO Silver Plus
- (vii) Other .....

7.2 Value Added Services (Please mark "X" in appropriate box;)

- (i) Time Shift TV
- (ii) \*Video On Demand
- (iii) High Definition pack
- (iv) Other .....

\* Relevant Charges will be applicable on the programs ordered.

**Customer Agreement**

I/We do hereby declare that the information furnished by me /us are true and correct and agree to abide by the terms and conditions for the provision of telecommunication services via **Smartline** by Sri Lanka Telecom PLC which shall form an integral part of this Agreement which I/we have read and understood and those which may be enforced in future by Sri Lanka Telecom PLC (SLT) and that way selection of packages was made after study of the same as per the information Published in SLT Website.

Signature(s) 1. ....

Common seal 2. ....

Date .....

**SLT Acknowledgement**

SLT Acknowledges the offer by the Customer and shall endure its best effort to provide the service, such provisioning of the service shall construe the final acceptance on the part of SLT and forthwith the Agreement between SLT and the Customer shall come in to force in which the "Terms & Conditions for the provision of telecommunication services via **Smartline** by Sri Lanka Telecom PLC" shall form an integral part.

Signature of SLT authorized officer .....

Date .....

