



To be filled by SLT staff

CR No.

Acct No.

**APPLICATION FOR LOCATION CHANGE OF MEGALINE / FTTH/LTE SERVICES**

**1. General Information ( Mandatory )**

1.1 Telephone number need to be transferred

Legal owner name

**1.2 Service Address Information**

New Service Address with postal code ( If service address is different from the below billing address)

a.

Note: 1) Present telephone number may change if the new location is served from a different exchange.  
2) Service provisioning will be depended on the service availability.

b. Please sketch the route diagram indicating the new service address.

c. Two nearest SLT wireline telephone numbers to the new service address (Not required for 4G LTE service)

(i)  (ii)

**1.3 Billing Address information**

New billing address with Postal Code (if billing address is different from service address)

a.

b. New billing address should be effective ( please mark "X" in appropriate box)

1 Immediately  2 After providing service to the new location

1.4 Disconnect the existing telephone line with effect from

**1.5 Present services ( Please mark "x" in appropriate box )**

a. Disconnet all existing services immediately  OR

b. Keep the following services until new telephone line is given

Incoming Only  Outgoing Only  Broadband  PeoTV

1.6 Required Call Forwarding Facility ( charges applicable ) Yes  No

( transfer calls from existing number to new number)

If Yes, required time duration for the Call forwarding facility Months

**1.7 Contact Information**

(a) Name of the contact person

(b) Contact Numbers Telephone  Mobile

E-mail Address  Fax

Original Copy

**ACKNOWLEDGEMENT & ORDER ACCEPTANCE RECEIPT**



Dear Valued Customer,

SLT hereby acknowledge your request with thanks. Please use the reference number stated below for future correspondence.

(To be filled by SLT officer)

CR Number :

Telephone No :

.....  
Customer

.....  
Date

Sri Lanka Telecom PLC (Signature/stamp of Authorized Officer)

For more information SLT Contact No:

Valid with SLT Official Stamp / Signature only

Note: If you are a SLT Film Hall customer, please re-register for the service using new Broadband ID

