4th ANNUAL EVENT

> **future**GOV
SAARC SUMMIT

25 - 26 June 2013 • Cinnamon Grand, Colombo, Sri Lanka

www.futuregov.asia/saarc

Mobile Government

Digital inclusion

Big Data, Open Data & Data Protection

Cloud Computing

eLeadership for Smart Governance

INCLUSIVE – EFFICIENT – EFFECTIVE

Sri Lanka Telecom — One Country. One Voice.

e Sri Lanka — smart people smart island

ICTA — ideas actioned

esri

SAARC'S ANNUAL GOVERNMENT TRANSFORMATION SUMMIT!

Organised by the Information and Communication Technology Agency of Sri Lanka together with FutureGov Asia Pacific magazine, FutureGov SAARC Summit 2013 showcases new developments in public sector service delivery from around the world, and provides a platform for Sri Lankan public servants to meet and interact with their international and national peers. Put together by the editorial team of FutureGov Asia Pacific magazine, this event is part of the region's largest network of public sector modernisation events, with recent conferences in Singapore, South Korea, Malaysia, Thailand, Australia and Hong Kong. We draw upon our international network of leading government technology practitioners to create a uniquely international event, on your doorstep!

Agenda

Day 1 - 25th June 2013

8.00 am Registration
9.00 am Traditional Formalities & Curtain Raiser
9.15 am Organizer's Welcome

Reshan Dewapura
Chief Executive Officer
Information & Communication
Technology Agency of Sri Lanka

Mohit Sagar
Managing Director
FutureGov Asia Pacific

9.25 am Opening Address by FutureGov

Laurence Millar
Editor-at-Large FutureGov and Former GCIO,
State Services Commission, New Zealand

9.30 am VIP Address

Hon. Naveen Dissanayake
Minister of Public Management Reforms
Sri Lanka

9.45 am Launching of the New
Government Web Portal –
'The Smart Gateway to Government of Sri Lanka'

9.55 am International Keynote Presentation

Thomas Jakobsen
CEO, Citizen Service (ICT, e-gov)
Municipality of Copenhagen, Denmark

HOW TO DIGITISE AN ENTIRE NATION
Digital Inclusion not only allows citizens to access the benefits of connectivity – it also helps reduce the cost of delivering government services.
▶ **Citizen.com: How the Danish government is digitizing an entire nation**
▶ **Moving 80 per cent of citizen service online by end 2015**
▶ **No one is left behind: assisting citizens who are slow to adopt**

10.10 am Live Audience Response
10.15 am Innovations Spotlight - Sri Lanka Telecom

Lalith de Silva
Group Chief Executive Officer
Sri Lanka Telecom

DRIVING THE NATION TOWARDS A BROADBAND ECONOMY

10.25 am Live Audience Response
10.30 am Morning Networking Break
11.00 am Local Keynote Presentation

Wasantha Deshapriya
Director-Re engineering Government
ICTA, Sri Lanka

TOWARDS SMART GOVERNMENT

11.15 am Live Audience Response
11.20 am Panel Discussion 1

Peter Reichstaedter
Head ,Digital Austria & The Austrian Computer Society, Federal Chancellery – Bundeskanzleramt, Austria

WAIS PAYAB
Acting Director Technology and Innovation
Afghanistan National Data Center (ANDC)
Ministry of Communications & Information Technology

Jayantha Fernando
Director & Legal Advisor
ICTA, Sri Lanka

Moderator: **Laurence Millar**
Editor-at-Large, FutureGov and Former GCIO
State Services Commission, New Zealand

ELECTRONIC IDENTITY FOR ENABLING INTEGRATED GOVERNMENT SERVICE DELIVERY
Online services are empowering users but have made user ID and access control more important than ever.
▶ **Smart ID cards and electronic identification**
▶ **Sensitive data and trusted third parties**
▶ **Balancing security and usability**

12.00 pm	Live Audience Response
12.05 pm	International Keynote Presentation

Laurence Millar
Editor-at-Large FutureGov and Former GCIO
State Services Commission, New Zealand

HOW TO MAXIMISE THE VALUE OF BIG DATA
Effective government policymaking depends on making sense of ever-increasing data volumes while understanding the impact of Big Data on traditional data warehousing architectures.
- ▶ **What is big data and why is it different?**
- ▶ **Big Data Governance: learn how to manage and analyze it**
- ▶ **How long is forever? The information lifecycle and data storage challe**

12.20 pm	Live Audience Response
12.25 pm	Innovations Spotlight – ESRI

Richard Leadbeater
ESRI Industry Solutions State
Government Manager, ESRI

HOW GIS AND LOCATION ANALYTICS CAN FOSTER BETTER PLANNING AND CITIZEN ENGAGEMENT
Hear about strategies and techniques others are using to increase data access, improve delivery, foster better financial and infrastructure planning while increasing citizen engagement.
- ▶ **Value of Location Analytics**
- ▶ **How the addition of Location Analytics is simple and easy**
- ▶ **Mapcentric apps provide a comforting context in which to communicate citizen engagement**

12.35 pm	Live Audience Response
12.40 pm	Panel Discussion 2

Gail Fairlamb
Principal, Community Engagement and Stakeholder Relations, Cabinet Office,
Department of Premier and Cabinet, South Australia

Alex Evans
Chief Information Officer
Department of Local Government, Western Australia

Thushara Suraweera
Programme Specialist
ICTA, Sri Lanka

Moderator:	**Mohit Sagar**
	Managing Director
	FutureGov Asia Pacific

OPEN GOVERNMENT
Opening up access to non-confidential government data and using this transparency to allow citizens to analyse decisions and businesses to improve productivity for economic growth.
- ▶ **How government's handling of citizen data is changing**
- ▶ **Increase the rate of public sector innovation**
- ▶ **Benchmarking government transparency**

1.20 pm	Live Audience Response
1.25 pm	Networking Lunch
2.25 pm	Local Keynote Presentation

Prof. Rohan Samarajiva
Chief Executive Officer
LIRNEasia, Sri Lanka

"MOBILE FIRST" IN THE CONTEXT OF 4G NETWORKS AND SMARTPHONE
How government can best respond to the rapid growth of increasingly sophisticated Internet-enabled devices in the hands of citizens.
- ▶ **Data on connectivity**
- ▶ **Role of mobile applications**
- ▶ **What government can do to facilitate decentralized innovation**

2.40 pm	Live Audience Response
2.45 pm	Panel Discussion 3

Prof. Rohan Samarajiva
Chief Executive Officer
LIRNEasia, Sri Lanka

Peter Reichstaedter
Head
Digital Austria & The Austrian Computer Society,
Federal Chancellery – Bundeskanzleramt, Austria

Marsineh Jarmin
Under Secretary
Information Management, Ministry of
Natural Resources and Environment, Malaysia

Moderator:	**Laurence Millar**
	Editor-at-Large, FutureGov and Former GCIO
	State Services Commission, New Zealand

MOBILE FIRST

Making m-gov the primary platform for public sector service delivery
- ▶ **Bridging the digital divide**
- ▶ **The role of mobile banking**
- ▶ **Maximising up-to-date mobile technology**

3.25 pm	Live Audience Response
3.30 pm	International Keynote Presentation

Peter Reichstaedter
Head
Digital Austria & The Austrian Computer Society,
Federal Chancellery – Bundeskanzerlamt, Austria

MOBILE GOVERNMENT: GOVERNMENT FOR ALL

Cut the wires, and set the government free
- ▶ **Developing innovative government services**
- ▶ **Improving transparency through increased access
  to government data and information**
- ▶ **Meeting the expectations of a citizens on the move**

3.45 pm	Live Audience Response
3.50 pm	Panel Discussion 4

Peter Reichstaedter
Head
Digital Austria & The Austrian Computer Society,
Federal Chancellery – Bundeskanzerlamt, Austria

Gail Fairlamb
Principal
Community Engagement and Stakeholder Relations,
Cabinet Office, Department of Premier and Cabinet,
South Australia

Thomas Jakobsen
CEO
Citizen Service (ICT, E-Gov), Municipality of Copenhagen,
Denmark

Kanchana Thudugala
Programme Head – eServices
ICTA, Sri Lanka

Moderator: **Mohit Sagar**
Managing Director
FutureGov Asia Pacific

CONNECTED GOVERNMENT

Transforming into an 'integrated government'
- ▶ **How to ease businesses' interactive with government**
- ▶ **'System to system' interaction in the background**
- ▶ **Delivering a seamless user experience**

4.30 pm	Live Audience Response
4.35 pm	Afternoon Networking Break
5.05 pm	Innovations Spotlight

Janaka Abeysinghe
General Manager – Enterprise Sales
Sri Lanka Telecom

EMPOWERING SOCIETY WITH ICT

5.15 pm	Live Audience Response
5.20 pm	The Great Debate

Alex Evans
Chief Information Officer
Department of Local Government, Western Australia

Peter Reichstaedter
Head
Digital Austria & The Austrian Computer Society,
Federal Chancellery – Bundeskanzerlamt, Austria

Thomas Jakobsen
CEO
Citizen Service (ICT, E-Gov), Municipality of Copenhagen,
Denmark

Gail Fairlamb
Principal
Community Engagement and Stakeholder Relations,
Cabinet Office, Department of Premier and Cabinet,
South Australia

Dr. Shahani Marcus Weerawarna
Visiting Lecturer
University of Moratuwa

Mahesh Perera
Director-Information System & Management
Parliament of Sri Lanka & President
Computer Society of Sri Lanka

Moderator: **Mohit Sagar**
Managing Director
FutureGov Asia Pacific

INNOVATION VS EFFICIENCY
IS THERE A TRADE-OFF BETWEEN INNOVATION AND EFFICIENCY?
▶ **Does a focus on productivity stifle innovation?**
▶ **Can both factors be cultivated simultaneously?**

If there is a trade-off, is it a necessary one?

5.50 pm	Live Audience Response
5.55 pm	Closing Remarks by FutureGov
6.00 pm	End of Conference Day One
7.30 pm	Networking Dinner

Alex Evans
Chief Information Officer
Department of Local Government, Western Australia

Thomas Jakobsen
CEO
Citizen Service (ICT, E-Gov), Municipality of Copenhagen, Denmark

Rohan Senevirathne
Additional Secretary (Technical)
Ministry of Defense & Urban Development

Moderator: **Laurence Millar**
Editor-at-Large, FutureGov and Former GCIO
State Services Commission, New Zealand

LOCAL GOVERNMENT & SMARTER CITIES: THE FUTURE OF CITIZEN SERVICE DELIVERY
Fast-growing urban populations, coupled with rising citizen expectations, places pressure on cities to deliver security, liveability and prosperity
▶ **Srom City to Citizen: E-Service Delivery**
▶ **Land Records & Urban Planning**
▶ **Securing the Community**

10.20 am	Live Audience Response
10.25 am	Morning Networking Break
10.55 am	Local Keynote Presentation

Dr. S. Batagoda
Deputy Secretary to the Treasure
Ministry of Finance, Sri Lanka

E-GOVERNMENT: A CATALYST FOR ECONOMIC DEVELOPMENT

11.10 am	Live Audience Response
11.15 am	Local Keynote Presentation

Mano Sekaram
CEO 99X Technology & Vice Chairman
Sri Lanka Association of
Software and Service Companies (SLASSCOM)

THE ICT INDUSTRY PERCEPTION OF E-GOVERNMENT IN SRI LANKA

11.30 am	Live Audience Response

Day 2 - 26th June 2013

8.00 am	Registration
9.00 am	Opening Address by FutureGov
9.05 am	VIP Panel Discussion

Hon. Thilanga Sumathipala
Member of Parliament
Sri Lanka

Hon. Eran Wickramarathne
Member of Parliament
Sri Lanka

Moderator: **Laurence Millar**
Editor-at-Large, FutureGov and Former GCIO
State Services Commission, New Zealand

"E-GOVERNMENT: THE ENERGIZER FOR PUBLIC SECTOR SERVICE EXCELLENCE"

9.35 am	Live Audience Response
9.40 am	Panel Discussion 5

11.35 am   International Keynote Presentation

Fuziah Abu Hanifah
Director
Malaysian Centre for Geospatial Data Infrastructure
Ministry of Natural Resources and Environment, Malaysia

MALAYSIAN NSDI: TOWARDS SPATIALLY ENABLED GOVERNMENT AND SOCIETY
Empowering government and society with location based information and services
▶ **Developing a national geospatial data infrastructure as an enabling platform to improve access, sharing and to integrate geospatial data**
▶ **The role of the public and private sectors**
▶ **Trends in geospatial information technology**

11.50 am   Live Audience Response
11.55 am   International Keynote Presentation

Alex Evans
Chief Information Officer
Department of Local Government, Western Australia

THE CLOUD: A CHANNEL FOR GOVERNMENT SERVICE DELIVERY?
Many government agencies in the region are rolling-out cloud based service delivery models for both staff and citizens. Why?
▶ **What existing services can be delivered from the cloud?**
▶ **Creating a SaaS portfolio of shared government applications and services**
▶ **A cloud-based model for shared services? Finding synergy from inter-agency service delivery**

12.10 pm   Live Audience Response
12.15 pm   Innovations Spotlight

K. A. Kiththi Perera
Chief Enterprise & Wholesale Officer
Sri Lanka Telecom

ENTERPRISE APPLICATIONS ON SERVICE PROVIDER CLOUD

12.25 pm   Live Audience Response
12.30 pm   Panel Discussion 6

Peter Reichstaedter
Head
Digital Austria & The Austrian Computer Society,
Federal Chancellery – Bundeskanzleramt

Gail Fairlamb
Principal
Community Engagement and Stakeholder Relations,
Cabinet Office, Department of Premier and Cabinet,
South Australia

Dr. Ruvan Weerasinghe
Senior Lecturer
University of Colombo School of Computing, Sri Lanka

Moderator: **Wasantha Deshapriya**
Director-Re engineering Government
ICTA, Sri Lanka

e-LEADERSHIP FOR SMART GOVERNANCE
How can government turn ideas into reality?
▶ **How to change an e-gov strategy into an action plan?**
▶ **Overcoming inertia and changing mindsets**
▶ **Is evolutionary change better than revolutionary change?**

1.10 pm   Live Audience Response
1.15 pm   Organizers Closing Remarks

Reshan Dewapura
Chief Executive Officer
Information & Communication
Technology Agency of Sri Lanka

Mohit Sagar
Managing Director
FutureGov Asia Pacific

1.25 pm   Networking Lunch & End of Conference

About ICTA

The Information and Communication Technology Agency (ICTA) of Sri Lanka is the single apex body involved in ICT policy and direction for the nation. Wholly owned by the Government of Sri Lanka, ICTA is the implementing organization of the e-Sri Lanka Initiative.

ICTA's vision is to harness ICT as a lever for economic and social advancement by taking the dividends of ICT to every village, to every citizen, to every business & to re-engineer the way government thinks & works.

This vision will be realized through six programme strategies, which encompasses ICT Policy, Leadership, and Institutional Development Programme, The Information Infrastructure, Re-engineering Government, ICT Human Resource Development, ICT Investment and Private Sector Development, and e-Society.

About FutureGov

FutureGov is Asia's only government, education and healthcare modernisation title. Serving the largest and longest established network of senior public sector officials in Asia and the Middle East, FutureGov works closely with our readers to identify the opportunities for improving the governance, efficiency and citizen engagement of public sector organisations.

Key elements of the multi-platform community include the award-winning FutureGov magazine; the annual FutureGov Summit – which brings together the region's most senior civil servants at a closed-door executive retreat; the world's largest network of public sector and security events; FutureGov Research – Asia's only independent public sector research house; the FutureGov Awards series – which in 2009 received over 550 nominations; English online publications; and FutureGov TV.

FutureGov is a trademark of Alphabet Media, a trade media business specialising in the public sector. We are headquartered in Singapore, with an office in Australia.

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*e***Sri Lanka**
smart people smart island

ICTA
ideas actioned

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