

SRI LANKA TELECOM PLC

Registration No: PQ 7

Account No

CR NO.

(To be filled by SLTMobitel staff)

APPLICATION FOR NEW SERVICES

1 Customer Information

1.1 Customer type

(a) Home

(b) Office

(c) Religious

1.2 Name in full (personal or Business name - as appear in the NIC / passport or Business Registration)

Rev/Mr/Ms Other

1.3 Date of birth

1.4 National Identity Card / Passport / Business Registration No.

(Mandatory to attach a copy of NIC / Passport or Business Registration Certificate, as appropriate)

1.5 VAT registration number (if available)

For Business

1.6 Tax exemption reference number (if available)

Locations Only

Note: If Business - Copies of Business Registration Certificate, Form 20, documentary proof (if tax exempted) shall be represented with the application.

1.7 Permanent Principle address

1.8 Contact details

a. Name (Contact person)

b. Designation

c. Contact numbers

Fixed

Mobile

(Mandatory to fill)

(This mobile number will be used to send billing information and other communications in future)

Fax

E-mail

(Mandatory to fill)

2 Service Information

2.1 Service installation address

2.2 Billing Address with Postal code

(if different from 2.1above)

2.3 If you are already an SLTMobitel customer;

(a). Existing Telephone/Account number

(b). Do you need a separate bill for the new service?

Yes

No

2.4 Your preferred billing mode

(a) e-bill (via email)

(b) e-bill (via SMS)

(c) Printed bill (Via Post)

* Think of nature before printing

3 Mode of Connection

(if multiple connections are required at the same location, please enter the No. of connections required in the appropriate)

3.1

Voice (Telephone)

Broadband

PEO TV

A) Fibre

B) Home 4G Postpaid

C) Home 4G Prepaid

D) Copper

Note : For a single SLTMobitel Fibre Connectivity, you can get 02 Voice & 03 PEO TV connections at an additional cost. Please consult an SLTMobitel sales representative for details

4 Package Details

4.1 Voice Package

4.1.1 Fixed voice packages

a) Home My phone

b) Office Package

c) Voice Unlimited

4.1.2 4G LTE Postpaid packages

a) Voice Pal Basic

b) Voice Pal Premium

c) Home Double Play

d) Office Double Play

4.1.3 Do you need SLT IDD service?

Yes

No

(To be filled by the sales officer)

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ACKNOWLEDGEMENT & ORDER ACCEPTANCE RECEIPT

Dear Valued Customer,

SLTMobitel hereby acknowledge your request with thanks. Please use the reference number stated below for future Correspondence.

Reference number

1 st Line

SLTMobitel Home contact number

2 nd Line

Sales Dealer name

Sales Person

4.2 Broadband Package

(If more than one connection, please enter the No. of connections required in the appropriate box)

FIBRE			ADSL			LTE 4G		
Fiber Starbar	2,690	<input type="checkbox"/>	Any Beat	1,550	<input type="checkbox"/>	HBB Anytime 50	1,290	<input type="checkbox"/>
Trio Vibe	3,530	<input type="checkbox"/>	Any Flix	2,150	<input type="checkbox"/>	HBB Anytime 85	1,890	<input type="checkbox"/>
Trio Vibe Plus	4,100	<input type="checkbox"/>	Any Tide	3,890	<input type="checkbox"/>	HBB Anytime 115	2,590	<input type="checkbox"/>
Trio Shine	4,950	<input type="checkbox"/>	Unlimited 4	5,790	<input type="checkbox"/>	HBB Anytime 200	3,990	<input type="checkbox"/>
Unlimited Home	5,900	<input type="checkbox"/>	Unlimited 8	7,490	<input type="checkbox"/>	HBB Anytime 400	7,990	<input type="checkbox"/>
Unlimited Home Plus	9,900	<input type="checkbox"/>	Others			Unlimited Flash 5	2,350	<input type="checkbox"/>
Unlimited Twin	14,900	<input type="checkbox"/>				Unlimited Flash 10	4,090	<input type="checkbox"/>
Unlimited Pro	19,900	<input type="checkbox"/>	<input type="text"/>			Unlimited 2	2,950	<input type="checkbox"/>
Unlimited Edge	29,900	<input type="checkbox"/>				Unlimited 4	5,150	<input type="checkbox"/>
Unlimited Turbo	39,900	<input type="checkbox"/>				Unlimited 8	7,090	<input type="checkbox"/>
Ultra Prime	75,000	<input type="checkbox"/>						
Ultra Flash Prime	75,000	<input type="checkbox"/>						

4.3 PEO TV Package

(i) PEO Silver	1.125	<input type="checkbox"/>	(ii) PEO Unnatham	1.125	<input type="checkbox"/>	(iii) PEO Silver Plus	1.375	<input type="checkbox"/>	(iv) PEO Family	1.625	<input type="checkbox"/>
(v) PEO Entertainment	1.875	<input type="checkbox"/>	(vi) PEO Gold	2.100	<input type="checkbox"/>	(vii) PEO Platinum	2.660	<input type="checkbox"/>	(viii) PEO Titanium	2.940	<input type="checkbox"/>

5 Value Added Services

5.1 Required additional VAS services. (Please note that all SLTMobitel Voice customers will be provided free VAS bundle. Refer www.sltmobitel.lk for details)

A. Call back on busy	<input type="checkbox"/>	B. Password call barring (Secrete code)	<input type="checkbox"/>	C. Selective Call Rejection/Acceptance	<input type="checkbox"/>	D. Do not disturb service	<input type="checkbox"/>
E. Secretary Service	<input type="checkbox"/>	F. Complete call on no response	<input type="checkbox"/>	G. Metering pulses/ polarity reversals	<input type="checkbox"/>	H. Hunting	<input type="checkbox"/>
I. Abbreviated Dialling	<input type="checkbox"/>	J. Conference	<input type="checkbox"/>	k. Detail Bill	<input type="checkbox"/>	L. Other	<input type="checkbox"/>

5.2 Other Value Added Services

a) TeleLife	<input type="checkbox"/>	b) Sisu connect	<input type="checkbox"/>
c) Metering Pulses	<input type="checkbox"/>	d) Other	<input type="checkbox"/>

Note: Please remember to activate your SLT BROADBAND Portal & MySLT app login & SLT Hitfix service by visiting www.sltmobitel.lk once your broadband account is provided

SLT Digital Services: Self Register at MySLT App and Portal

Customer Agreement

I/We do hereby declare and confirm that the information above , furnished by me/us are true and correct. I/We confirm that I/We have received, read and understood the 'Terms and Conditions for the Provision of Telecommunication Services by Sri Lanka Telecom PLC , which are also available on SLTMobitel website www.sltmobitel.lk. I/We shall abide by the said 'Terms and Conditions for the Provision of Telecommunication Services by Sri Lanka Telecom PLC' as may be revised modified and supplemented by SLTMobitel from time to time and more fully stated/updated under the said SLT Mobitel website www.sltmobitel.lk.

Signature(s) 1.
 2.
 3.
 Common seal 2.
 Date

SLT Mobitel Acknowledgement

SLTMobitel Acknowledges the offer by the Customer and shall endure its best effort to provide the service/s, such provisioning of the service shall construe the final acceptance on the part of SLTMobitel and forthwith the agreement between SLTMobitel and the Customer shall come in to force in which the "Terms & Conditions for the provision of services by SLTMobitel shall form an integral part.

Signature of SLTMobitel authorized officer
 Date

For Office Use Only

Customer ID	<input type="text"/>	Primary Number	<input type="text"/>
Serial No :	<input type="text"/>	Secondary Number	<input type="text"/>
ICCID/IMSI Number		<input type="text"/>	

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