

SME Business Sales Contracts

Acceptance of Proposal and Entire Agreement

By signing below, the Customer confirms acceptance of SLT's proposal and acknowledges that this signed Agreement constitutes the complete and entire agreement between the parties,

Terms and Conditions Legal

1. By signing this Agreement, the Customer (whether an individual, Company, partnership, government body, or other entity) agrees to be bound by these Terms and Conditions and any published Service Tariffs or Policies. Services are provided subject to availability and applicable laws, and SLT may suspend or terminate Services in case of breach, default, insolvency, regulatory requirement, or where necessary to protect its network.
2. The Customer shall use the Services lawfully, not resell or share without consent, provide suitable facilities and security for any equipment, and be responsible for all information transmitted or stored via the Services. The Customer must comply with all laws, regulations, license terms, and instructions, not transmit offensive or unlawful content, and pay all charges, taxes, and levies promptly.
3. SLT shall provide the agreed Services, maintain supplied equipment, and, with prior notice, access the Customer's premises for inspection or compliance checks. SLT may suspend, disconnect, or terminate Services and remove equipment if the Customer fails to pay charges, breaches obligations, becomes insolvent, is directed to cease operations, uses Services unlawfully, or loses required consent, and may decide whether to reconnect suspended Services. In case of default or termination, SLT may recover all outstanding amounts and any minimum commitment charges for the remaining contract period, together with other remedies.
4. All charges, including voice and data services, rentals, taxes, and levies, shall be paid in full by the due date stated in invoices. Late payments may incur interest at the higher of 2% per month or 8% p.a. above the Prime Lending Rate of the Central Bank of Sri Lanka. Discounts apply only if expressly agreed. SLT may suspend Services, set off unpaid amounts, or charge for repairs or replacements. Disputed charges must be paid first, with refunds issued if disputes are upheld. SLT may consolidate amounts due under this or any other agreement, and the Customer waives any right to plead prescription for payment,
5. The Customer cannot claim consequential damages for service suspension, disconnection, or termination, and SLT is not liable for losses due to Customer

failure to maintain systems, introduction of harmful programs, or any service outage, breakdown, or interruption, and no outage credits are payable. The Customer shall indemnify SLT against all losses, claims, or liabilities arising from negligence, breach, unlawful use, viruses, intellectual property infringement, or violation of laws.

6. The Customer consents to the collection, processing, and sharing of personal data (including sensitive data) with subsidiaries or subcontractors, including across borders where necessary for service provision, and acknowledges that SLT will apply confidentiality, technical, and security measures. Details of privacy practices are available at [www.slt.lk].
7. This Agreement may be executed in counterparts, including electronically or by email confirmation, which shall have the same legal effect as original signatures. It shall be governed by the laws of Sri Lanka, with disputes subject to its courts, unless otherwise required by regulation. Invalidity of any provision does not affect the remainder, and failure to enforce any provision is not a waiver. This document constitutes the entire agreement between the parties.

Last Updated Date: 2nd October 2025